



PETERSIME
SERVICE
STATION

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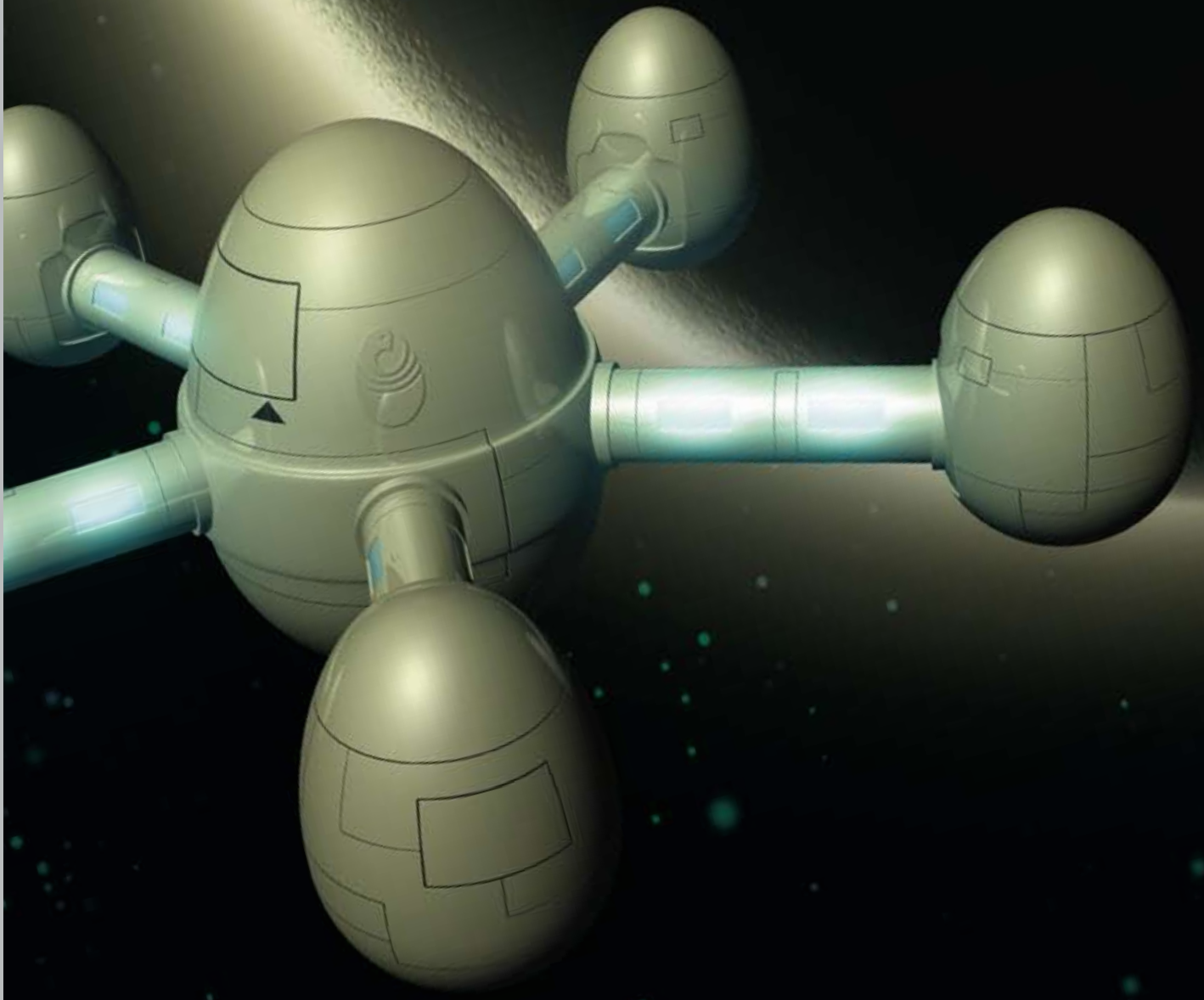
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All photographs, measurements and descriptions are provided without engagement.
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SERVICE PACK

by Petersime

24/7 ACCESS
TO PETERSIME'S
SERVICE STATION



SERVICE

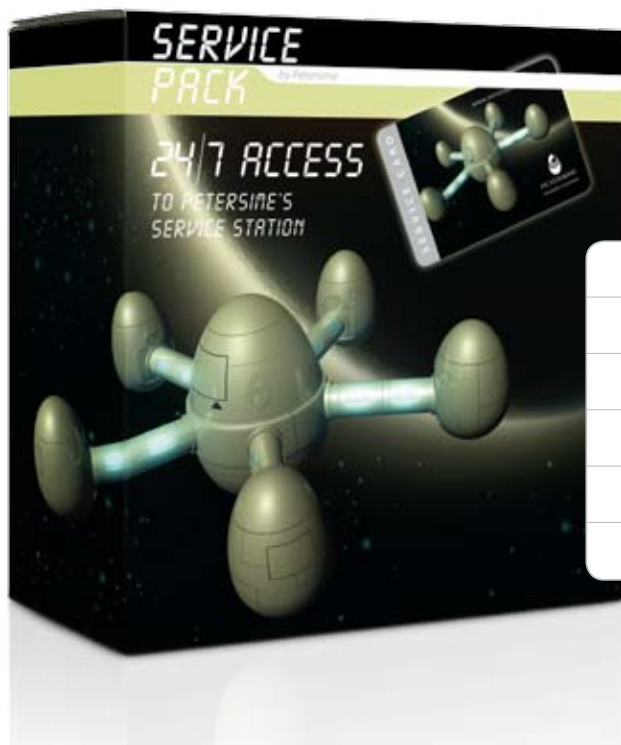
PACK

by Petersime



24/7 Access to Petersime's Service Station

The 24/7 ACCESS Service Pack is available to both new and current hatchery customers, free of charge. It features your personal **Service Card**, which is the key to a wide range of expert information and high quality support.



FREE ACCESS TO:

TAILORED DOCUMENTATION

INCUBATION GUIDE

HELPDESK

UPDATES AND UPGRADES

E-SHOP

At Petersime, we're in the business of providing peace of mind.
Read on to find out how our 24/7 ACCESS Service Pack does exactly that.

TAILORED DOCUMENTATION

Our 24/7 ACCESS Service Pack features our **Tailored Documentation Box**, a resource guide containing 600 pages of practical information, in plain language, and neatly categorised on separate sheets. Customised to match your specific needs, it provides you with all the information you need to run and maintain your incubators at maximum efficiency.

This Service Pack also gives you free access to our **Technical Documentation Centre** for the full lifetime of your incubators. You can have instant access to 15,000 pages of information encompassing over 30 years of expertise. Not comfortable reading in English? Try one of our 11 other available languages.



INCUBATION GUIDE

Things can get a little hectic around the hatchery when you're dealing with new machinery and technology. But with our handy Incubation Guide, you can reach peak performance in record time. Its contents are tailored to your specific needs, such as

species, breed, and single- or multi-stage incubation. In nine detailed chapters, all machine-related issues are covered, and the incubation process is evaluated from egg setting to chick take-off.



HELPDESK

Our Service Pack also features immediate support from Petersime's **Performance Optimization Centre**. We're standing by to assist you 24 hours a day, seven days a week.

When you contact us for support, you'll be speaking directly with an expert in either technology or embryology. If necessary, we can set up remote connections with your machinery to analyse the problem.



UPDATES AND UPGRADES

We'll keep you up to date with the latest news and developments via e-News, our e-mail newsletter. Software upgrades of controllers are included as

part of this Service Pack and are entirely free of charge.



E-SHOP

With our 24/7 ACCESS Service Pack, we've taken the hassle out of ordering spare parts. You now have full access to our e-shop, home to more than 10,000 product components and parts.

For your convenience, we've included a picture as well as a reference number for every item we sell. Best of all, we ship over 97% of our e-shop spare parts orders within 48 hours.

